Help Now and your Student OneCard
YOU WILL NEED:

- Your **Student OneCard**
- A Chromebook, Laptop, or Smartphone
- Your homework assignment
Student OneCard is a digital library account that allows you to access library books and online tools.

Students are able to use their Student ID Numbers as Sonoma County Library account numbers.
SIGNING-IN

You will need to know your:

- **School District prefix**
- Your Student ID
- Your 4-Digit Pin

Account Number Examples:
SRCS123456
RVUSD123456

Pin Example:
(Year of Birth) 2006 OR 2012 OR (RVUSD MM/YY) 03/12 OR 12/11

Call any **Sonoma County Library** Location for help using your **Student OneCard**.
Enter your **Student OneCard** number to access Sonoma County Library eResources.

This resource is restricted to Sonoma County Library card holders, and to patrons in Sonoma County Library locations. - Este recurso está disponible únicamente para aquellas personas que cuentan con un carné de biblioteca de Sonoma County Library, y para los clientes de sus sucursales. [How to get a library card - Cómo obtener un carné de la biblioteca](#)
STEP 2

• Find the Expert Help section, and select the option that best fits your need.
Expert Help services include:
- Live Tutoring
- Writing Lab
- SkillSurfer
- Send Question
- Language Lab
- Featured Service - Chess Tutoring
STEP 3

- Use preferences to access Live Tutoring in several languages.
STEP 4

- Now, select your grade level from the drop-down menu.
Then, select the appropriate subject of study from the drop-down menu.

A live tutor will join you shortly!
• Make using HelpNow a habit and ask for help regularly!
THANK YOU

- Bookmark
- Follow
- Subscribe

- Marque
- Siga
- Suscribase

YouTube sonomalibrary

Your Library at Home | Su Biblioteca en Casa